

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/22/2008
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345346	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/08/2008
NAME OF PROVIDER OR SUPPLIER FOREST VIEW REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 5935 MOUNT SINAI ROAD DURHAM, NC 27705	
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F 157 SS=D	<p>483.10(b)(11) NOTIFICATION OF CHANGES</p> <p>A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>This REQUIREMENT is not met as evidenced by: Based on medical record review and staff interview, the facility failed to notify the physician and family member about a change in medical condition for one (1) of one (1) sampled resident</p>	F 157		5/13/08

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 157	<p>Continued From page 1 (Resident # 15).</p> <p>Findings include:</p> <p>Resident # 15 was admitted to the facility on 3/17/08 with cumulative diagnoses of Subdural hematoma, Hepatic cirrhosis with coagulopathy, Hypertension and Tubular adenoma. The Minimum Data Set (MDS) dated 4/15/08 indicated the resident had short and long term memory problems and he has modified independence with his cognitive skills for daily decision making.</p> <p>Review of the facility ' s physician notification policy dated April 2006, documented,</p> <p>1. "The nurse supervisor/charge nurse will notify the resident 's attending physician or on-call physician when there has been: d. A significant change in the resident ' s physical/emotional/mental condition. "</p> <p>2. " Unless otherwise instructed by the resident, the nurse supervisor/charge nurse will notify the resident ' s next-of-kin or representative (sponsor) when: b. there is a significant change in the resident ' s physical, mental, or psychosocial status.</p> <p>Review of the discharge summary from hospital dated 4/15/08 revealed " The patient had complaints of left hand pain, hence x-ray was done which revealed lucency to the posterior distal radius, and consistent with an age-indeterminate minimally displaced fracture. Orthopedic was consulted, who recommended cock-up splint for the left hand and treat the fracture conservatively. "</p>	F 157			

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F 157	Continued From page 2 Review of nurse ' s note dated 4/29/08 at 12:50AM, documented " Resident in bed left arm swollen with pain. Elevated the arm and kept it in the cock-up splint." Review of nurse ' s note dated 4/29/08 at 6:00AM, documented " The left arm is still swollen with warmth " . Review of the nurse ' s note dated 4/30/08 documented "Left upper extremities still swollen. Elevated the arm in bed and kept the cock-up splint on. Administer oxymoron 5mg. " Review of the nurse ' s note dated 5/2/08 documented "Assessed the left arm still swollen. " Review of Resident # 15 's medical record did not reveal that the physician or the family member was notified about the change in resident ' s arm. During an interview on 5/8/08 at 9:00AM, the Unit Supervisor revealed that she could not find any documentation to show that the physician or family member was notified about Resident # 15 's acute episode of 4/29/08. The Unit Supervisor mentioned that her expectation was for the facility ' s staff to notify the physician and the responsible party of an acute episode immediately.	F 157			
F 253 SS=D	483.15(h)(2) HOUSEKEEPING/MAINTENANCE The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior. This REQUIREMENT is not met as evidenced by:	F 253		5/13/08	

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F 253	<p>Continued From page 3</p> <p>Based on observations and staff interviews the facility failed to ensure that resident's personal care equipment was labeled and properly stored for rooms on 1 of 4 halls (Rooms 24, 26, 30, 18, 20, and 21).</p> <p>The findings include:</p> <p>There was not a facility policy regarding the labeling and storage of resident's bath basins and bed pans.</p> <p>1. During the initial tour of the facility on 05/06/08 at 9:24 AM there were 4 unlabeled bath basins, and 1 unlabeled bed pan observed on the floor in the shower in the bathroom of room 24, a semi-private room.</p> <p>On 05/07/08 at 8:31 AM 4 unlabeled bath basins and 1 unlabeled bed pan was observed on the floor in the shower in the bathroom of room 24.</p> <p>On 05/08/08 at 9:29 AM an observation of the bathroom in room 24 was made with Nursing Assistant (NA) #1. There were 4 unlabeled bath basins, all stacked in one another and 1 bed pan on the floor in the shower. NA #1 confirmed that the bath basins and bed pan were not labeled. The NA stated that bed pans and bath basins were supposed to be labeled with the resident's name and room number and put in a plastic bag and stored in the bathroom.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bed pans and bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident</p>	F 253			

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F 253	<p>Continued From page 4</p> <p>had used the bed pan or the bath basin. The NA stated that the unlabeled items should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bed pans and bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bed pans and bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bed pans and bath basins and some bathrooms had hooks. The DON also stated that the items could be stored in the bottom of the resident's bedside table if the resident did not object.</p> <p>2. During the initial tour of the facility on 05/06/08 at 9:36 AM there were 2 unlabeled bath basins observed on the floor in the shower in the bathroom of room 26, a semi-private room.</p> <p>On 05/07/08 at 9:14 AM a second observation was made of 2 unlabeled bath basins on the floor in the shower of room 26.</p> <p>Nursing Assistant (NA) #1 stated in an interview on 05/08/08 at 9:29 AM that bath basins were supposed to be labeled with the resident's name and room number and put in a plastic bag and stored in the bathroom.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower</p>	F 253			

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F 253	<p>Continued From page 5</p> <p>room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident had used the bath basin. The NA stated that unlabeled bath basins should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bath basins and some bathrooms had hooks. The DON also stated that the bath basin could be stored in the bottom of the resident's bedside table if the resident did not object.</p> <p>3. During the initial tour of the facility on 05/06/08 at 9:45 AM 1 unlabeled bed pan and 1 unlabeled bath basin was observed on the floor in the shower of the bathroom in room 30, a semi-private room.</p> <p>On 05/07/08 at 9:37 AM a second observation was made of 1 unlabeled bed pan and 1 unlabeled bath basin on the floor in the shower of room 30.</p> <p>Nursing Assistant (NA) #1 stated in an interview on 05/08/08 at 9:29 AM that bed pans and bath basins were supposed to be labeled with the resident's name and room number and put in a</p>	F 253			

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F 253	<p>Continued From page 6</p> <p>plastic bag and stored in the bathroom.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bed pans and bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident had used the bed pan or the bath basin. The NA stated that the unlabeled items should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bed pans and bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bed pans and bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bed pans and bath basins and some bathrooms had hooks. The DON also stated that the items could be stored in the bottom of the resident's bedside table if the resident did not object.</p> <p>4. During the initial tour of the facility on 05/06/08 at 9:35 AM there were 4 unlabeled bath basins on the floor in the shower in the bathroom of Room 18, a semi-private room.</p> <p>On 05/07/08 at 1:30PM, 4 unlabeled bath basins were observed on the floor in the shower in the</p>	F 253			

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F 253	<p>Continued From page 7 bathroom of Room 18.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bed pans and bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident had used the bed pan or the bath basin. The NA stated that the unlabeled items should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bed pans and bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bed pans and bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bed pans and bath basins and some bathrooms had hooks. The DON also stated that the items could be stored in the bottom of the resident's bedside table if the resident did not object.</p> <p>5. During the initial tour of the facility on 05/06/08 at 9:30 AM there were 3 unlabeled bath basins observed on the floor in the shower in the bathroom of Room 20, a semi-private room.</p> <p>On 05/07/08 at 1:30PM a second observation was made of 3 unlabeled bath basins on the floor in the shower of Room 20</p>	F 253			

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F 253	<p>Continued From page 8</p> <p>Nursing Assistant (NA) #1 stated in an interview on 05/08/08 at 9:29 AM that bath basins were supposed to be labeled with the resident's name and room number and put in a plastic bag and stored in the bathroom.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident had used the bath basin. The NA stated that unlabeled bath basins should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bath basins and some bathrooms had hooks. The DON also stated that the bath basin could be stored in the bottom of the resident's bedside table if the resident did not object.</p> <p>6. During the initial tour of the facility on 05/06/08 at 9:50 AM 3 unlabeled wash basins and were observed on the floor in the shower of the bathroom in Room 21, a semi-private room.</p> <p>On 05/07/08 at 1:35PM a second observation</p>	F 253			

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F 253	<p>Continued From page 9</p> <p>was made of 3 unlabeled bath basins on the floor in the shower of Room 21</p> <p>Nursing Assistant (NA) #1 stated in an interview on 05/08/08 at 9:29 AM that bed pans and bath basins were supposed to be labeled with the resident's name and room number and put in a plastic bag and stored in the bathroom.</p> <p>On 05/08/08 at 9:45 AM NA #2 stated that bed pans and bath basins were supposed to be put in a plastic bag and the bag tied to the hand rail in the shower room. The NA stated that if the items were not labeled she would have to get a new one because she would not know which resident had used the bed pan or the bath basin. The NA stated that the unlabeled items should be thrown away.</p> <p>The Staff Development Coordinator (SDC) was out on leave and the Interim SDC stated in an interview on 05/08/08 at 10:00 AM that she did not know what the facility policy was on the storage of bed pans and bath basins.</p> <p>The Director of Nursing (DON) stated in an interview on 05/08/08 at 10:10 AM that resident's bed pans and bath basins should be put in a plastic bag and if there was more than 1 resident in the room the item should be labeled with the resident's name. The DON stated that there were shelves in some of the bathrooms to store the bed pans and bath basins and some bathrooms had hooks. The DON also stated that the items could be stored in the bottom of the resident's bedside table if the resident did not object.</p>	F 253			